Silver State Health Insurance Exchange

Monthly Meeting of Nevada's

On-Exchange Insurance Carriers

May 12, 2020

nevada
health link

Introductions - SSHIX

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Agenda

- Recon Portal Update

- Plan Certification Update

- Update on Exceptional Circumstances SEP (COVID-19)

- Update on Plan Year 2021 EDI Test Scenarios

- May RCNI Submission

- Q&A

Recon Portal Update

- For the March Discrepancy Report cycle, SSHIX introduced a new column for "Enrollment Status" (Column S), which indicates the current HIX enrollment status of each policy. Initially this feature suffered from a defect which prevented all rows from being populated with this value, but this defect was corrected in time for the April submission cycle.

- Development and testing have been completed for the "False Positive" business rules that SSHIX has captured thus far; development has now shifted to the Direct Dispute/Discrepancy Resolution workflow.

- SSHIX plans to work with carriers during April to complete testing/validation and roll out the Recon Portal.

- If any carriers wish to submit discrepancy disputes in the meantime please feel free to work directly from the Discrepancy Report, adding a column at the far right to list your comments/justification/etc. Submit files via secure email to reconsupport@exchange.nv.gov.

Plan Certification Update

- Final version of Letter to Issuers has been posted to our website at: https://www.nevadahealthlink.com/partner-resources/carriers/

- If you have questions related to Plan Year 2021 Plan Certification, please email pmanagement@exchange.nv.gov

Update on Exceptional Circumstances SEP (COVID-19)

- Consumers who submit Applications for Coverage under the Exceptional Circumstances SEP (which expires on 5/15) will be allowed to enroll in coverage beginning 6/1 through Wednesday, May 20th.

- SSHIX will be releasing a public report of enrollments submitted under the Exceptional Circumstances SEP. Target release date for this report is May 26-29.

Update on Plan Year 2021 EDI Test Scenarios

- As a result of feedback received from carriers, as well as technical issues encountered through production EDI activities, SSHIX has identified a number of deficiencies with our EDI test scenarios.

- For reference, last year's test scenarios (for Plan Year 2020) are [available for download from our website](#).

- SSHIX will work with GetInsured to publish an updated document containing the Plan Year 2021 test scenarios. Target date for public release is Friday, May 22nd.

- The updated list of test scenarios will include changes to existing scenarios, as well as the addition of new scenarios not included in the Plan Year 2020 list. Returning Carriers who completed last year's testing can optionally complete the new/revised scenarios at their discretion.

Updates to Existing EDI Test Scenarios

- Mid-Month scenarios impacting financials (Dependent Add, Dependent Death) will utilize subsidized policies, and explicit guidance will be provided in SSHIX's policy manual as to how APTC should be allocated for these changes.

- Many types of changes, such as Broker of Record or Demographic changes, will involve multiple 834 Change transactions transmitted in the same day.

- The Child-only Enrollment scenario will utilize four children to explicitly illustrate SSHIX's administration of the "belly button" rule.

New EDI Test Scenarios

- Retroactive change to Coverage Begin Date using 834 Cancel/Add pair

- Future change to Coverage Begin Date using 834 Change Transaction

- Age-out of Dependent Child

- Add parent to existing child-only policy

May RCNI Submission

- The May RCNI Submission Deadline is **Thursday, May 21st**

- SSHIX has published a calendar of <u>monthly RCNI Submission Deadlines</u> to Nevada Health Link's <u>Carrier Transition Page</u>.

Month	Submission Deadline
January	Monday, January 20
February	Thursday, February 20
March	Thursday, March 19
April	Monday, April 20
May	**Thursday, May 21**
June	Thursday, June 18
July	Monday, July 20
August	Thursday, August 20
September	Monday, September 21
October	Monday, October 19
November	Thursday, November 19
December	Monday, December 21

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager

pmanagement@exchange.nv.gov

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager

jlsawyer@exchange.nv.gov