Silver State Health Insurance Exchange

Monthly Meeting of Nevada's

On-Exchange Insurance Carriers

June 9, 2020

nevada
health link

Introductions - SSHIX

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Agenda

- Plan Certification/Policy Update

- Metrics on Exceptional Circumstances SEP (COVID-19)

- EDI Testing Update

- Recon Portal Update

- June RCNI Submission

- Q&A

Plan Certification/Policy Update

QHP and QDP Plan Certification Timeline Changes:

- First data transfer from SERFF to Nevada Health Link SBE Platform has been re-scheduled from 7/13/2020 to **7/17/2020**

- Issuer Plan Preview on Nevada Health Link SBE Platform has been re-scheduled to 7/17/2020—8/19/2020

- If you have questions related to Plan Year 2021 Plan Certification, please email pmanagement@exchange.nv.gov

Policy Update

- The latest version of the SSHIX Policy manual will be released in DRAFT format this Friday, June 12th. Issuers will be notified via email when the draft has been released.

Metrics on Exceptional Circumstances SEP (COVID-19)

- SSHIX has released a public report listing Special Enrollment Period (SEP) enrollment figures for Dec 2019—May 2020, including detailed metrics on the recent Exceptional Circumstances (COVID-19) SEP.

- The report, which is titled "*Special Enrollment Period Enrollment Figures Report Dec. 2019 – May 2020*," has been posted to SSHIX's Coronivirus Response page at https://www.nevadahealthlink.com/coronavirus/

EDI Testing Update

- The final version of the SSHIX Plan Year 2021 EDI Carrier Testing Scenarios worksheet has been posted to our website at https://www.nevadahealthlink.com/sshix-plan-year-2021-edi-carrier-testing-scenarios/.

- Testing for new carriers is scheduled to begin on Monday, 6/29 and conclude on Friday, 9/4.

- Optional testing for returning carriers is scheduled to begin on Monday, 7/6.

- GetInsured will provide support for generation and processing of test files, as well as email notifications regarding test file status. Lacie Warren, SSHIX Reconciliation Lead, will supervise testing and provide additional policy/technical support.

- Payment Re-Direct testing is currently scheduled for September 14-25.

Recon Portal Update

- SSHIX has completed development and testing of the Recon Portal's "false positive" logic and associated Dispute/Resolution workflow. By filtering out known false positives, as well as discrepancies associated with Cancelled or Termed policies, we've seen approximately a 60% reduction in the overall number of monthly discrepancies (though individual results will vary by carrier).

- Phase I, which includes the basic Dispute/Resolution workflow and bulk reporting, is scheduled for rollout next week (6/15—6/19). Russell will be contacting carriers via email to schedule a demo/orientation.

- Phase II, which is scheduled for deployment in late July, will add the ability for carriers to submit "recon tickets" to the SSHIX Recon Team, reducing our dependence on secure email for the investigation of complex discrepancies.

- SSHIX is hoping to release the Recon Portal functionality as an integrated part of the existing "Carrier Connector" casework portal, allowing for single-sign-on access to both roles/functions. However, security testing is ongoing.

June RCNI Submission

- The June RCNI Submission Deadline is **Thursday, June 18th**

- SSHIX has published a calendar of monthly RCNI Submission Deadlines to Nevada Health Link's Carrier Transition Page at https://www.nevadahealthlink.com/carrier-transition/.

Month	Submission Deadline
January	Monday, January 20
February	Thursday, February 20
March	Thursday, March 19
April	Monday, April 20
May	Thursday, May 21
June	Thursday, June 18
July	Monday, July 20
August	Thursday, August 20
September	Monday, September 21
October	Monday, October 19
November	Thursday, November 19
December	Monday, December 21

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager

pmanagement@exchange.nv.gov

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager

jlsawyer@exchange.nv.gov