

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers  
September 15, 2020

# Introductions

Heather Korbolic, Executive Director

Ryan High, Chief Operations Officer

Russell Cook, Information Systems Manager

Jamie Sawyer, Policy and Compliance Manager

Danielle Andersen, Plan Certification Manager

# Agenda

- Plan Certification Update
- EDI Testing Update
- Payment Re-Direct Testing
- Recon Portal Update
- September RCNI Submission Deadline

# Plan Certification Update

- Issuer Agreements will be distributed to carriers by Close of Business today, September 15. Signed agreements are due back to SSHIX no later than Friday, 9/25.
- **PLEASE NOTE:** Any data change requests at this time now require submission of the QHP/SADP Application Data Change Request Form and subsequent state authorization

# EDI Testing Update

- Test Scenario 16 was intended to depict a scenario in which SSHIX needed to backdate the coverage begin date of a given policy, similar to the backdates that were required a few months ago for the COVID SEP. However, some recent questions/confusion about this scenario while Russ was out prompted GetInsured to modify the scenario.
- If any carriers were not able to automatically process the COVID backdates successfully—or if your organization did not have any policies that required such backdates—SSHIX recommends taking part in the scenario as written (i.e. as represented in v1.2 of the test worksheet). If you would like to do so please contact Earle Smith ASAP and his team will prepare the required test files
- PLEASE NOTE: The last day of availability for the EDI test environment is next Friday, 9/25. SSHIX and GetInsured will provide out best efforts to help your organizations complete testing before then.

# Payment Re-Direct Testing

- GetInsured has confirmed that no changes have been made to Payment Re-Direct functionality, and returning carriers will not be required to test this functionality for 2021.
- Russ will contact new carriers via email by 9/16 in order to schedule an orientation meeting with Marc Cooperson, GetInsured's Payment Re-Direct lead.

# Payment Re-Direct Testing

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- Russ will contact new carriers via email by 9/16 in order to schedule an orientation meeting with Marc Cooperson, GetInsured's Payment Re-Direct lead.
- Payment Re-Direct settings can now be configured and tested on a self-serve basis, as detailed in the following slides

# Setup and testing INSTRUCTIONS

Once logged into the applicable (QA or Production) exchange environment\*:

1. Click the **Payment Configuration** (1) link on the left navigation
2. View/Download the environment's certificate needed to be installed in the issuer's corresponding environment.
3. Configure the Pay Now Redirect URLs and other applicable attributes (see next slide).
4. Once certificate (2) has been installed and payloads have been configured (3), **Test Connectivity** as if the enrollee was making a payment.

\*See your account manager for URLs and login credentials.

**Hmo Co**

Hmo Co: Payment Gateway Setup 3 [Edit](#)

Supports SAML Redirects ?	No
Issuer Entity ID ?	
Issuer Payment URL ?	
Signature Algorithm ?	RSAwithSHA1
Use Relay State ?	No
Relay State URL ?	None
Encrypt SAML Assertions ?	No
Custom Attributes ?	None

Exchange Certificate

[View](#) [Download](#) [Test Connectivity](#)

2 4

1

# Configuring payload

1. If you have an XML meta-data file, select checkbox and upload file. If not, manually configure values (see 2, 3, and 4).
2. Define the EntityID to be sent.
3. Define the Payment Redirect URL. Note this is expected to be different for QA and production.
4. Define any custom attributes different than CMS uses. This is not common.

Update any other applicable values and save results. You're now ready to Test Connectivity - see previous slide.

**Hmo Co**

Hmo Co: Payment Gateway Setup Edit

Supports SAML Redirects ?  1

Issuer Entity ID ? 2

Issuer Payment URL ? 3

Signature Algorithm ? RSA with SHA 1 ▼

Use Relay State ?

Encrypt SAML Assertions ?

Custom Attributes ? 4 Payment Transaction ID ▼ Enter partner attribute Add

CMS Attribute	Partner Attribute
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Cancel Save

# Recon Portal Update

- Due to Russ' leave of absence, the August Discrepancy Report has not yet been loaded into the Recon Portal
- August data should be loaded by COB on Wednesday, 9/15
- The August reports will be processed using several new "false positive" business rules, as discussed recently with a number of your organizations

# September RCNI Submission

- September RCNI submissions are due by this coming Monday, September 21