

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

January 10, 2023



nevada
health link

Introductions - SSHIX

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Katie Charleson – Communications Officer

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Gina Castaneda – Policy and Compliance Manager

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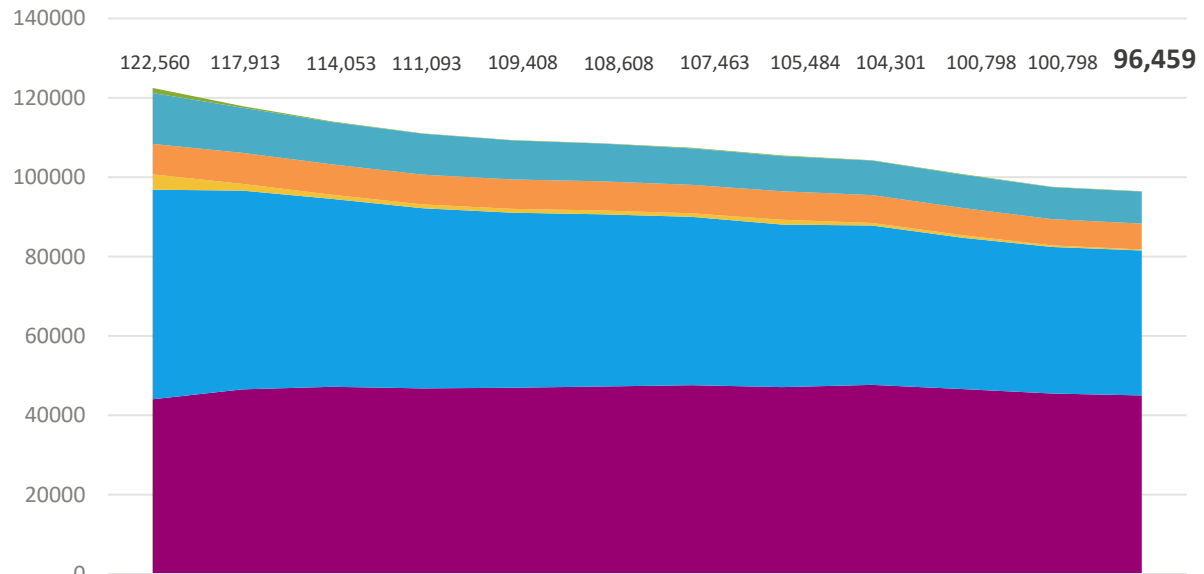
Agenda

- Enrollment Metrics Update
- Plan Certification Update
- Marketing and Communications Update
- Eligibility Begin Date Requirements for OEP
- January RCNI Submission
- Q&A

Enrollment Metrics Update

The figures in this table represent Nevada Health Link enrollments in Pending or Confirmed status as of 01/09/2023. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans would be counted twice for each monthly total. A count of unique individuals is provided on the following slide.

Plan year 2022 Health and Dental Enrollments

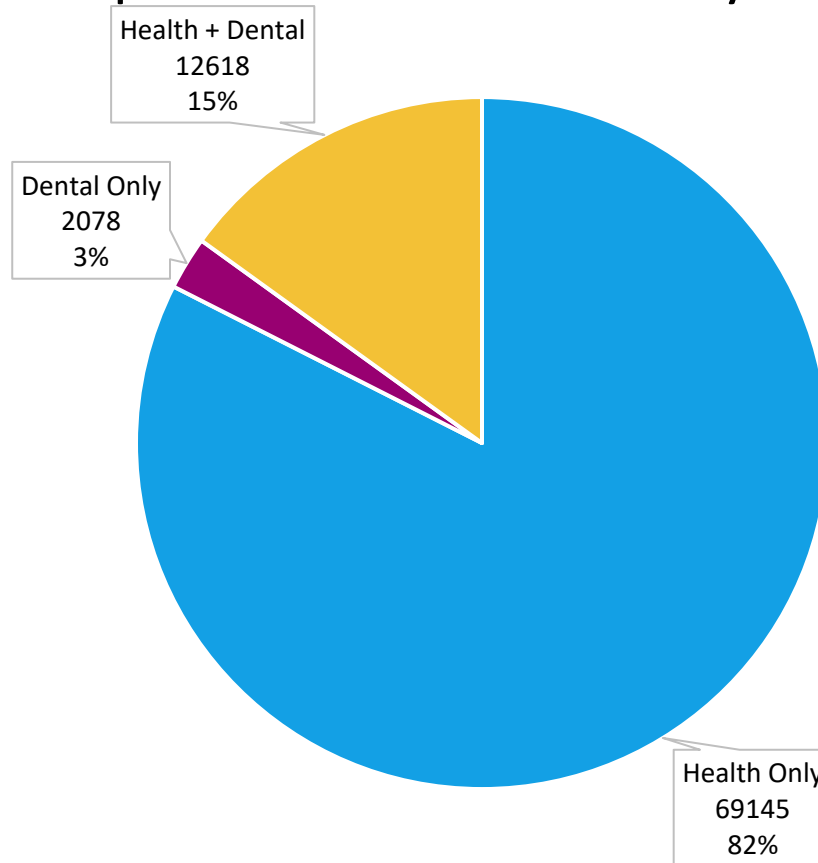


	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
■ Dental - Pending	1316	391	169	131	132	143	150	137	118	162	108	98
■ Dental - Confirm (Passive)	12850	11357	10594	10260	9834	9523	9212	8869	8645	8342	8043	8008
■ Dental - Confirm (Active)	7650	7869	7684	7537	7391	7291	7207	7144	7040	6834	6650	6590
■ Health - Pending	3867	1648	1059	994	982	970	881	1245	662	668	394	231
■ Health - Confirm (Passive)	52815	50090	47390	45387	44103	43383	42456	40981	40192	38204	36904	36520
■ Health - Confirm (Active)	44062	46558	47157	46784	46966	47298	47557	47108	47644	46588	45506	45012

Enrollees by Insurance Type

The figures in this chart represent unique Nevada Health Link consumers in Pending or Confirmed status as of 01/09/2023. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for January: **83,841**



Unique Enrollees for December: **85,081**

Plan Certification Update

- SSHIX is currently working on creating a PY24 Draft Plan Certification Letter to Issuers, which we hope to distribute by the end of January. Important to note a few changes will be coming down the pipe. Please pay special attention to any proposed changes. Once the draft letter is sent out, SSHIX will be open for public comments, suggestions, and possible edits.
- Reviewing lessons learned from Plan Year 2022 and 2023, there have been many issues regarding Network Providers. SSHIX is actively looking at ways to enforce ongoing compliance as established in Subpart K - Exchange Functions Certification of Qualified Health Plans.
- Letters of Intent/Intent to EDI test will be made available in March and will be due in early April.

Marketing & Communications Update

- **Carrier Blog Participation:** Thank you to all the carriers who sent in your blurb to promote OEP in collaboration with the Exchange
 - View the blog here: <https://www.nevadahealthlink.com/live/these-7-carriers-are-providing-the-best-health-insurance-to-nevadans/>
- **Social Media Toolkits:**
<https://www.nevadahealthlink.com/toolkits/>
- **1/9/23 Last Chance to Enroll Press Release:**
<https://www.nevadahealthlink.com/wp-content/uploads/2023/01/HIX-PR-PRS-LastChanceOEP-23-FINAL.pdf>
- **All media placed** – campaign videos updated on website & YouTube:
<https://www.nevadahealthlink.com/media/media-assets/>



Email me to collaborate on messaging during SEP:
Katie Charleson kcharleson@exchange.nv.gov

Eligibility Begin Date Requirements for OEP

- In order to secure a 1/1/2023 Coverage Begin Date, consumers must have submitted both their application for coverage *and* their 2023 plan selection by midnight on 12/31/2022.
- In order to secure a 2/1/2023 Coverage Begin Date, consumers must submit their application for coverage by midnight on 1/15/2023, and they must submit their 2023 plan selection by midnight on 1/20/2023.
- Under no circumstances will consumers be automatically granted a retroactive Coverage Begin Date by our platform. However, our call center may grant a manual backdate under certain circumstances. Carriers should be prepared to receive ADD transactions for a 1/1/2023 Coverage Begin Date at least through the end of January, 2023.

January RCNI Submission

- The next RCNI Submission Deadline is **Thursday, January 19th**.
- All carriers are expected to submit both a Plan Year 2022 and Plan Year 2023 RCNI in January.
- SSHIX has published a calendar of [2023 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2024 RCNI	2023 RCNI	2022 RCNI
<u>January 2023</u>	<u>Thursday, January 19</u>		<u>X</u>	<u>X</u>
February 2023	Monday, February 20		X	X
March 2023	Monday, March 20		X	X
April 2023	Thursday, April 20		X	
May 2023	Monday, May 22		X	
June 2023	Monday, June 19		X	
July 2023	Thursday, July 20		X	
August 2023	Monday, August 21		X	
September 2023	Thursday, September 21		X	
October 2023	Thursday, October 19		X	
November 2023	Monday, November 20	X	X	
December 2022	Thursday, December 21	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit policy questions to Gina Castaneda at:

gcastaneda@exchange.nv.gov