



# Silver State Health Insurance Exchange

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## Silver State Health Insurance Exchange (SSHIX) Public Comment Workshop Minutes Wednesday, April 3, 2024

### Meeting Location:

TEAMS and Teleconference

#### I. Presentation and public comment

- a. The purpose of this public comment workshop is to solicit feedback on the Silver State Health Insurance Exchange's (SSHIX) proposed Language Access Plan that has been drafted in compliance with Senate Bill 318 (SB318).

Director Russell Cook explained that today is the first of two workshops, with the second scheduled for May 2. Director Cook indicated that the recording from today's workshop will be posted. Director Cook indicated that the purpose of this workshop is to solicit feedback on the SSHIX's proposed Language Access Plan, and read through the Language Access Plan.

- b. Pubic Comment regarding the subject matter.

Director Cook opened the floor for public comment.

A speaker questioned whether a non-English and non-Spanish speaker could call Nevada Health Link and be helped by an interpreter.

Director Cook confirmed that this was the case. Director Cook instructed anyone with comments or feedback at a later date to contact Kaitlyn Blagen at [kblagen@exchange.nv.gov](mailto:kblagen@exchange.nv.gov) between now and May 2, the date of the second workshop.

An unidentified speaker requested the inclusion of a Medicaid staff member at the May 2 workshop.

Tiffany Davis indicated that Medicaid will have its own Language Access Plan, and as such, these workshops are specifically for SSHIX.

There was no additional public comment.

## **II. Adjournment**

Russell Cook adjourned the April 3, 2024 workshop.