



September 17, 2024

Silver State Health Insurance Exchange
State of Nevada
2310 South Carson Steet, Suite 2
Carson City, NV 89701
CustomerserviceNVHL@exchange.nv.gov

RE: September 17, 2024 – Public Comment for Board Meeting

Dear Silver State Health Exchange (SSHIX) Board Members,

The Nevada Association of Health Plans (NvAHP) is a statewide trade association that represents [ten member companies](#) that provide commercial health insurance and government program services to Nevadans. We value the collaboration and partnership that exists between the SSHIX and our member companies and appreciate the opportunity to provide public comment on Agenda Items IV and V regarding the Request for Proposal (RFP) and procurement process for the Exchange State Based Marketplace technology platform and consumer assistance program.

Based on the SSHIX August 29, 2024 board meeting, it is our understanding that today's discussion on the RFP will be held in a closed session due to the confidential nature of the RFP and related matters. While we recognize the need to maintain confidentiality around the RFP and the procurement process, the NvAHP respectfully requests that this board consider our concerns regarding the timing of this procurement and the potential unintended consequences of a vendor change in light of the other active and pending related-procurement activities the State of Nevada is engaged in when deciding next steps.

Currently, the State of Nevada has active and open procurements for the Public Option/Battle Born State Plans and the Coordination Only Dual Eligible Special Needs Plans (DSNP), with the former being a multi-phase procurement process (our member companies anticipate Step 2 of the 1332 Market Stabilization Waiver RFP to be released by end of this month). We also expect the Statewide Medicaid Managed Care RFP to be released no later than end of October 2024.

As you can imagine, carriers interested in these opportunities began preparing for these RFPs ahead of time and have now likely commenced carrying out those processes and procedures since it takes significant amount of lead time to deliver a new product and comply with new requirements. As such, it is important that to ensure minimal disruption with the existing infrastructure, website interface, and platform that houses carriers' health plans. We recognize that Medicaid managed care health plans are outside of the SSHIX, but without understanding the scope of this potential RFP and expectations of deliverables, these changes could also impact the Medicaid managed care program.

Recommendation

As we initially noted, the NvAHP appreciates the SSHIX for its engagement and partnership. We value the opportunity to highlight the many active and pending activities that will ultimately be impacted by a change in the main technology platform that is utilized.

Therefore, the NvAHP respectfully requests that the SSHIX board consider pausing the launch of this RFP until the current and pending procurements for the Public Option/Battle Born State Plans, the DSNP plans, and the statewide Medicaid Managed Care program are complete to avoid member abrasion and disruption, unexpected costs, and prevent other unknown consequences as a result of a vendor change.

We appreciate the consideration of our comments and look forward to continuing the discussion.

Sincerely,

/s/ Shelly Capurro

NvAHP, Legislative Representative