



**Joe Lombardo**  
Governor

**Valerie Clark**  
Chair

**Russell Cook**  
Executive Director

# Silver State Health Insurance Exchange

2310 South Carson Street, Suite 2

Carson City, NV 89701

T: 775-687-9939

F: 775-687-9932

[www.nevadahealthlink.com/sshix](http://www.nevadahealthlink.com/sshix)

## MEETING NOTICE AND AGENDA

Date and Time of Meeting: Tuesday, December 17, 2024 at **1:30 p.m.**

Place of Meeting:

Zoom and Teleconference:

In order to participate via Zoom, you will need to download this application onto your device or **join from your computer browser**. If you are unable to complete this action, you may dial into the teleconference phone number provided below.

Please click the link below to join:

<https://nevadahealthlink.zoom.us/j/83226782186?pwd=TapbJzG6jSa6YJ8l6PDhxXiI0JtB4K.1>

Or Telephone:

Dial:

+1 719-359-4580 US;

**Meeting ID: 832 2678 2186** (Enter after dialing phone number)

**Password: 2310**

Physical Location:

Pursuant to NRS 241.023 the Exchange Board of Directors will be attending by video or telephone. The public may attend either by Zoom Webinar, telephone or at the following physical location:

2310 South Carson St., Suite 3A, Carson City, NV 89701

**Please note:** Due to technology issues beyond your control, you may experience difficulty linking into the meeting using the Zoom link for the board meeting. If this is true for you, please try dialing into the teleconference phone number provided.

Meeting Materials Available at:

<https://www.nevadahealthlink.com/meeting-types/silver-state-health-insurance-exchange-board-meeting/>

Public Comments:

To submit public comment, please submit an attachment via email to [customerserviceNVHL@exchange.nv.gov](mailto:customerserviceNVHL@exchange.nv.gov) and include in the subject line “Public Comment for Board Meeting December 17, 2024.”

HOW TO MAKE PUBLIC COMMENT AT BOARD MEETING:

To make a Public Comment at the board meeting, you may attend in person at our physical location at 2310 S. Carson St., Suite 3A, Carson City, NV 89701.

Virtual Attendance: You may also provide a public comment virtually. If you have Zoom video ability, please raise the electronic hand feature and the meeting organizer will call on you. You will unmute yourself to provide your public comment. When not making a public comment, you will be muted.

Phone: If you need to call into the board meeting using the phone number provided above, you may provide a public comment after the meeting organizers have opened it up to phone lines. At that time, please unmute yourself and provide public comment.

## AGENDA

**For Possible  
Action**

- I. Call to Order, Welcome, Roll Call, Announcements
- II. Public Comment
- III. Approval of the minutes of the September 17, 2024, and October 15, 2024 Board Meeting
- IV. Executive Director Report: Report providing updates on topics that cover matters of the Exchange.
  - a. General Comments [Discussion]
  - b. Four Month Look-Ahead [Discussion]
  - c. Open Enrollment 2025 [Discussion]
  - d. Agency Budget [Discussion]
  - e. RFP for Technology Platform and Call Center [Discussion]
  - f. Tribal Partnership Program [Discussion]
  - g. Automatic Voter Registration [Discussion]
  - h. Policy for Vision Carrier Partnerships [Discussion]
  - i. Personnel Updates [Discussion]
- V. Approval of the semi-annual Fiscal and Operational Report pursuant to NRS [695I.370\(1\)\(b\)](#) to the Governor and Legislature.

**For Possible  
Action**

VI. Discussion and possible action of creating various advisory committees for proper oversight and support of the Exchange.

**For Possible  
Action**

VII. Topics, dates, times, and agenda items for future meetings.

VIII. Public Comment

IX. Adjournment

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Unless noted as an action item, discussion of any item raised during a report or public comment is limited to that necessary for clarification or necessary to decide whether to place the item on a future agenda.

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Public comment at the beginning and end of the agenda may be limited to three minutes per person at the discretion of the chairperson. Members of the public may comment on matters not appearing on this agenda or may offer comment on specific agenda items. Comments may be discussed by the Board, but no action may be taken. The matter may be placed on a future agenda for action.

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Additional comment periods may be allowed on individual agenda items at the discretion of the chairperson. These comment periods may be limited to three minutes per person at the discretion of the chairperson. These additional comment periods shall be limited to comments relevant to the agenda item under consideration by the Board.

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All times are approximate. The Board reserves the right to take items in a different order or to combine two or more agenda items for consideration to accomplish business in the most efficient manner. The Board may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

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The Exchange is exempt from Chapter 233B according to NRS 233B.039 and is not required to comply with the Nevada Administrative Act in this process. This meeting is conducted by and with the Exchange Board of Directors and Exchange staff for the purposes of NRS 241 related to Nevada Open Meeting Law.

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We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. If special arrangements for the meeting are necessary, please notify the Silver State Health Insurance Exchange, 2310 S. Carson St., Suite 2, Carson City, NV 89701, or call Tiffany Davis at (775) 687-9939 as soon as possible, and no later than 24 hours prior to the time of the meeting.

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Notice of this meeting was posted on or before 9:00 a.m. on or before the third working day before the meeting at the following locations:

Silver State Health Insurance Exchange, 2310 S. Carson St., Suite 2 Carson City, NV Fax (775) 687-9932

<https://www.nevadahealthlink.com/meeting-types/silver-state-health-insurance-exchange-board-meeting/>

<https://notice.nv.gov>

In addition, the agenda and materials were mailed to groups and individuals as requested:

Currently no requests have been made.

Notice of this meeting and supporting materials are available on or after the date of this notice at <https://www.nevadahealthlink.com/meeting-types/silver-state-health-insurance-exchange-board-meeting/> or you may contact Tiffany Davis at (775) 687-9939.

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