



Silver State Health Insurance Exchange

2310 South Carson Street, Suite 2

Carson City, NV 89701

T: 775-687-9939

F: 775-687-9932

www.nevadahealthlink.com/sshix

Broker/Agent Questions and Answers

May 2025

Q: If a dental plan that better suits our client's needs is not available through the exchange, does that mean we are restricted from promoting or recommending it outside of what is offered on the exchange?

A: You are not restricted from recommending plans that are best suited for your clients' needs whether they are offered on the Exchange or not. This award does not prevent you from conducting your day-to-day business. However, promoting Nevada Health Link overall is required.

Q: Additionally, please confirm that we are still eligible to receive our standard commissions and overrides. To clarify, we do not – and have never – charged clients any fees or collected additional compensation beyond what we are paid directly by the insurance carriers for assisting individuals both on and off the exchange.

A: The award does not change your processes as an agent/broker. The eligibility of receiving your standard commissions and override fees from the insurance carriers will remain the same.

Q: Is there a required checklist?

A: There is no checklist. Please disregard that information from the 7th bullet point on page 12

Q: How many brokers will be awarded?

A: We have funding for eight brokers at \$10,000 each.

Q: When is the application due?

A: They are due by close of business day, May 9, 2025.

Q: Does the site reflect the appendixes that need to be submitted?

A: Yes, our website has the application and other documents that require review and signatures. Some of the forms are for information purposes.

Please submit your documents with the following naming convention, separately. Example: Name_Application, Name_Appendix B, etc.) Do not scan them as one document.

THANK YOU AND WE LOOK FORWARD TO REVIEWING YOUR APPLICATION!