Molina Healthcare of Nevada

Committed to Nevada

Elevating the Member Experience



Agenda

- Medicaid Renewals/Redetermination
- HR1
- Open Enrollment Overview
- Molina Value-Added Benefits (VABs)
- Solutran Reloadable Debit Card
- VABs for Moms
- MyMolina.com app/portal
- Growth & Community Engagement Contacts and Resources

Renewing Medicaid

Provider Assistance

- Post member flyers
- Outreach to members
- Remind members of redetermination dates during appointments

Assistance

- Molina Renewal Call Center at (833) 685-2116
- In-person assistance walk ins/appointments

MHNV Outreach to Member

- Call campaigns
- Email campaigns
- Text campaigns
- Pop-up message on website
- Member portal (60 days out)

IMPORTANT NOTE: Starting January 2027 Medicaid Renewals will be every 6months for many instead of once a year

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New HR1 Requirements Starting January 1st, 2027

What are the changes?

In addition to meeting the regular eligibility requirements for Medicaid, such as income limits and Nevada residency, some adults enrolled through the Medicaid expansion program will also have to show they are working, volunteering, in school or job training for 20 hours per week.

Who does this effect?

These new requirements apply only to some adults between the ages of 19 and 64 who have Medicaid. Before making any decision, Nevada Medicaid will look at the information in your case record to determine whether you qualify for an exclusion, exception, or are required to meet the Medicaid work requirements when your case is up for renewal.

Who is exempt?

Some people do not have to meet the Medicaid work requirements because they qualify for an exclusion. Nevada Medicaid will review the information on in your case record and other available information to determine whether you qualify for an exclusion.

IMPORTANT NOTE: Next slide will cover some of the exempt categories

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Generally, you do not have to meet the Medicaid work requirements if, at the time of application or renewal, you:

- Are an American Indian or Alaska Native
- Were in foster care and are younger than 26 years old (See Question 11 for more information on former foster care youth)
- Are the parent, guardian, or primary caregiver of a child who is age 13 or younger (See Question 12 for more information on family caregivers)
- Are the parent, guardian, or caregiver of a person with a disability (See Question 12 for more information on family caregivers)
- Are a veteran with a disability rated as total
- Receive Supplemental Nutrition Assistance Program (SNAP) benefits and are required to follow SNAP work requirements (See Question 13 for more information on SNAP)
- Are meeting the work requirements for Temporary Assistance for Needy Families New Employees of Nevada (TANF NEON) (See Question 13 for more information on TANF)
- Have a physical, mental, developmental, or behavioral health condition that makes it difficult for you to work or take part in Medicaid work requirements activities (See Question 14 for more information on who may be excluded based on a medical condition)
- Are participating in a drug addiction treatment or alcohol rehabilitation program
- Are pregnant or were pregnant and enrolled in Nevada Medicaid in the past 12 months
- Are currently incarcerated or living in a public correctional institution

It’s Open Enrollment!

Open Enrollment is the Time When Members Can Switch Plans without Cause

Changes are effective 1/1/27

Open Enrollment runs mid-August-December 15

How do members switch plans? See banner at molinahealthcare.com/nv

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Value-Added Benefits

We offer our members a range of extra benefits to improve your healthcare experience.

To learn more about:
MolinaHealthcare.com/NV/BenefitsandRewards

To request value-added benefits, visit the member portal MyMolina.com or contact the Wellness Reward Center (833) 685-2102



Free TruConnect Phone

Stay connected with unlimited talk, text, and data.



Free Gym Membership

$100 gym membership *(18+ years old) annually*



Preventative Care Rewards

Get rewarded for follow-up visits after an emergency.



Free Replacement ID & Birth Certificate

Get a replacement ID or birth certificate at no cost.

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Incentives Available on a Reloadable Debit Card



Healthy Rewards has transitioned to a reloadable Healthy Benefits card

1 card, multiple reward options

Can be used in store at approved locations!

Reward Options				
Whole Care	**Gas**	**Baby Items***	**Bill Pay**	**Online**
• Groceries • Personal care items • OTC Items • Transportation (Uber/Lyft/Public Transportation)	• Pay at the pump only • Any gas station that accepts Visa	• Car Seats • Pack 'N Play • Diapers • Wipes • Formula	• Phone • Utilities	• Shopping (Walmart)

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VABs for New Moms



Well-Child Visits

Well-child visits 0-15 months



Car/Booster Seat

For completing a prenatal visit



Nation’s Meals

One week of meals before or after postpartum



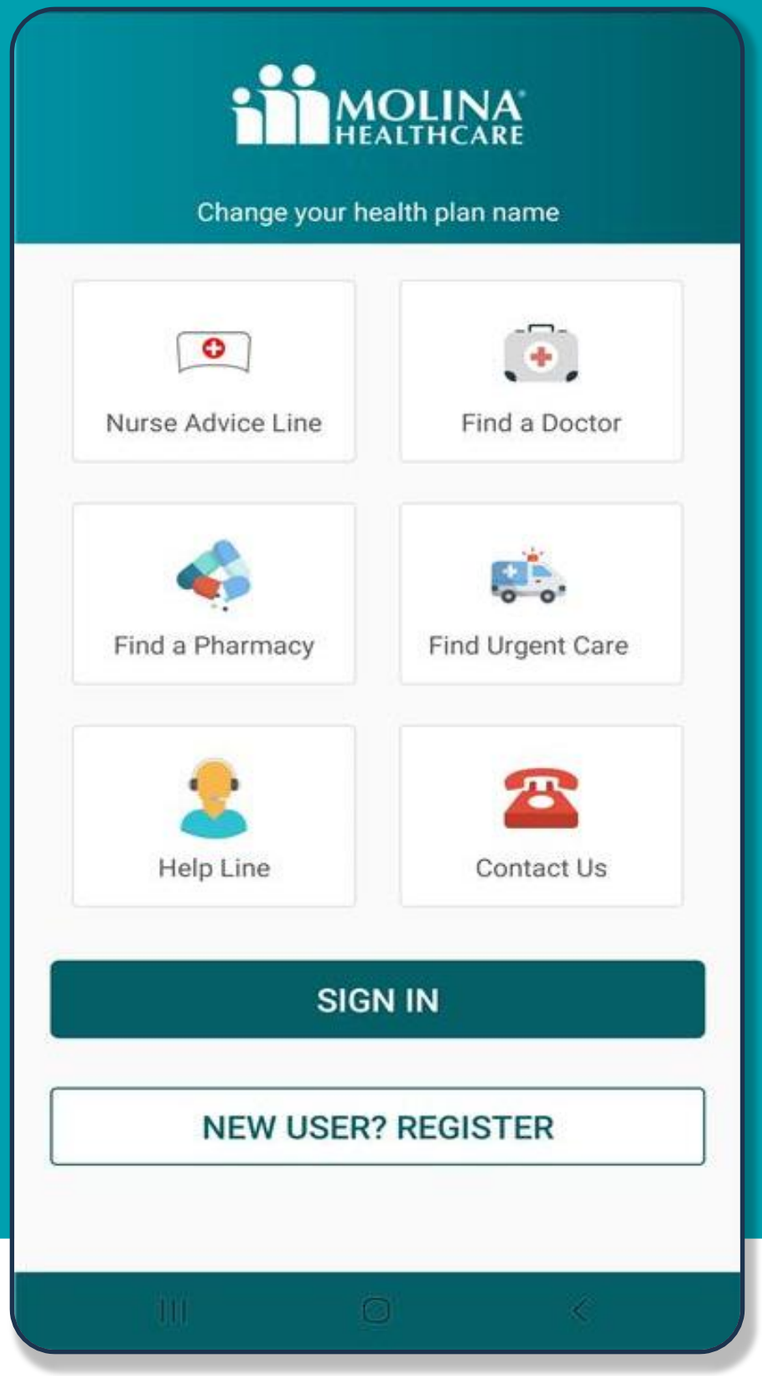
Baby Shower

Quarterly virtual events available for all pregnant or new moms until 3 months after delivery

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Accessing MyMolina

- Print a Member ID Card
- Request your Value-Added Benefits
- Request a New Card
- Change your Doctor
- Check your eligibility
- Update Contact Information
- Get Reminders for Health Services



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Contacts and resources

We are proud to be part of the Nevada community. Molina Healthcare works closely with outreach programs and local partners to improve the lives of our members and neighbors.

Meet some of the friendly Molina faces who live and work in Nevada:



Jose Gomez (Washoe)

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