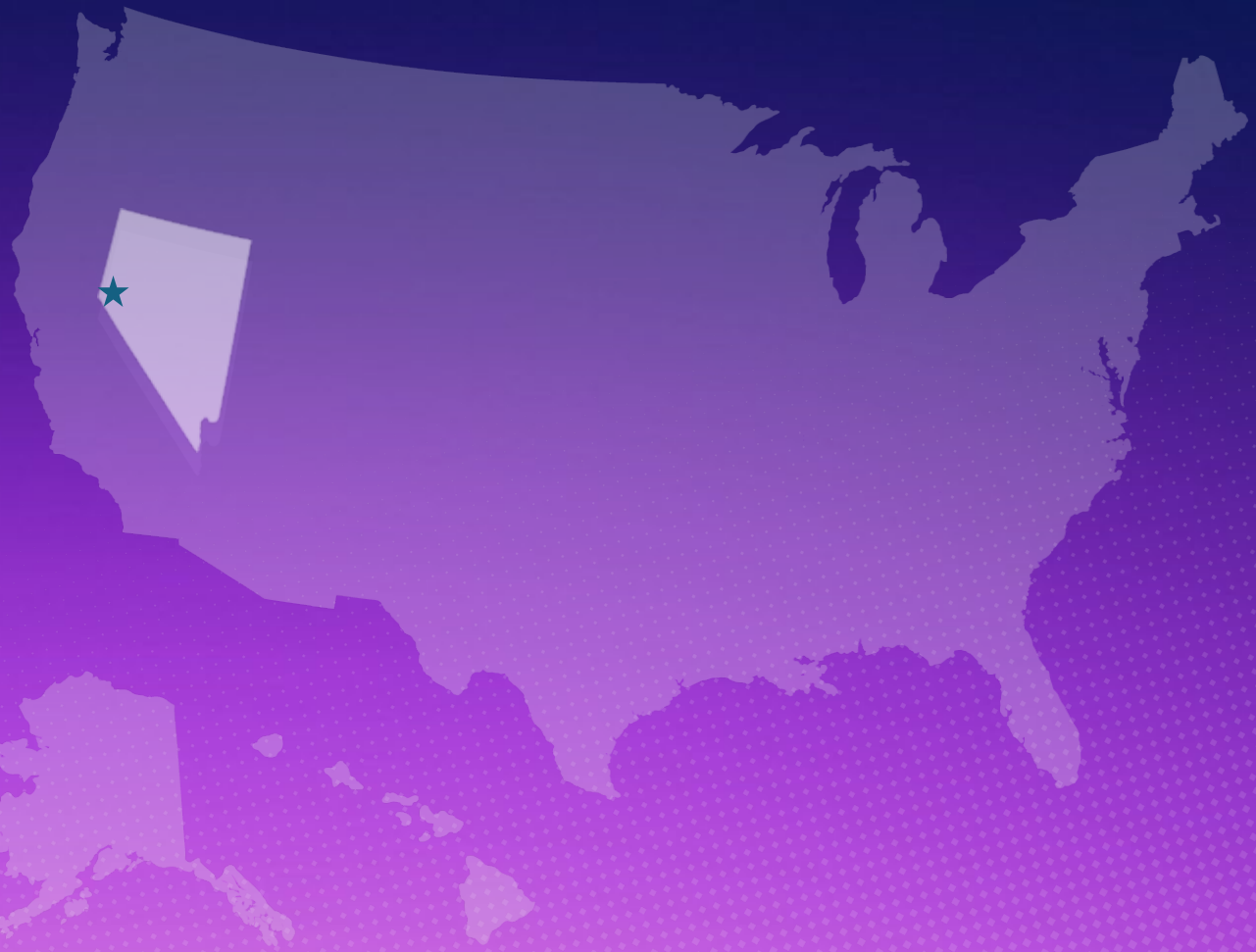
Bringing value-based care to northern Nevada

Kaiser Permanente and Renown Health have entered a long-term joint venture to operate a health plan and new outpatient care delivery system in northern Nevada.

Under the agreement, Hometown Health—the health plan previously owned by Renown Health—is now jointly owned by Kaiser Permanente and Renown Health.

Beginning in 2027, Hometown Health will transition to the Kaiser Permanente brand and operating model.*



KAISER PERMANENTE®

*Pending regulatory approval.

Kaiser Permanente medical office buildings



Del Monte Medical Offices

740 Del Monte Lane
Reno, NV 89511

Now open
Hours: Monday–Friday, 7 a.m.–5 p.m.

SERVICES

— Primary care
— Cardiology (early July)
— Lab (7 a.m.–noon)
— Imaging — general radiology
— Pharmacy — opens January 4, 2027



Ion Medical Offices

5070 Ion Dr, Suite 101
Sparks, NV 89436

Now open
Hours: Monday–Friday, 7 a.m.–5 p.m.

SERVICES

— Primary care
— Ob/gyn (early August)
— Lab (7 a.m.–noon)
— Imaging — general radiology
— Pharmacy — opens January 4, 2027



Fifth Street Medical Offices

803 W 5th St
Reno, NV 89503

First patient: January 4, 2027
Hours: Monday–Friday, 7 a.m.–5 p.m.

SERVICES

— Primary care + TBD
— Lab
— Imaging — general radiology
— Pharmacy

KAISER PERMANENTE®

Renown Health footprint

Renown Regional Medical Center

1155 Mill St.,
Reno, NV 89502

- Level II Trauma Center and 24/7 emergency services
- Comprehensive Stroke Center and chest pain center
- Advanced surgical care, including robotics
- Maternity services and neonatal care
- Cancer care and specialty institutes

Renown Children's Hospital

1155 Mill St.,
Reno, NV 89502
(Co-located within Renown Regional)

- Level II Pediatric Trauma Center
- Neonatal and pediatric intensive care units
- Full spectrum pediatric specialty care
- Children's infusion, imaging, and surgical services

Renown South Meadows Medical Center

10101 Double R Blvd.,
Reno, NV 89521

- 24/7 emergency services and intensive care
- Accredited chest pain center and cardiac care
- Surgical services, including robotic-assisted procedures

KAISER PERMANENTE®

Renown Health footprint

Care access across the region

— 28 primary care locations
— 12 urgent care locations
— 11 imaging locations
— 14 lab locations
— 3 pharmacy locations

Comprehensive specialty services

— Orthopedics and joint replacement
— Pulmonary and sleep care
— Kidney care and endocrinology
— Behavioral health and addiction services
— Oncology, infusion, and genetics
— Home health and palliative care
— Women’s health and maternity care
— Breast health services
— Physical therapy and rehabilitation
— Imaging, diagnostics, and lab services

Specialized centers of excellence

— Heart & Vascular Institute
— Neurosciences Institute
— William N. Pennington Cancer Institute

KAISER PERMANENTE®

Commercial HMO network strategy and changes — integrated care and coverage model

Primary care providers
- Kaiser Permanente
- Renown Health
- Carson Tahoe Health

Pediatric providers
- Kaiser Permanente
- Renown Health
- Carson Medical Group
- Northern Nevada Pediatrics
- Gurjeet Wadia, MD

Small sample of specialty providers
- Reno Orthopedic Clinic
- Sierra Neurology
- Sage Neurology
- Reno Heart and Vascular Institute
- Challapalli Cardiology
- Northern Nevada Endocrinology
- Nevada ENT
- Skin Cancer & Dermatology Institute
- Nevada Foot and Ankle
- Carson Tahoe Hospital
- Thrive Wellness
- OB-GYN Associates
- GI Consultants
- Urology Nevada
- Northern Nevada Urology

Service areas: Washoe County, Storey County, Lyon County, Douglas County and Carson City

- Rolling changes effective beginning 8/29 through 12/13

Coming soon: Medicare HMO provider details – available at the Broker Luncheon on 9/15 (Reno)

KAISER PERMANENTE®

Member ID cards

As groups renew throughout 2027, members will receive new Kaiser Permanente ID cards with new medical record numbers.

Members who do not renew on January 1 will only be mailed a Hometown Health ID card upon request.

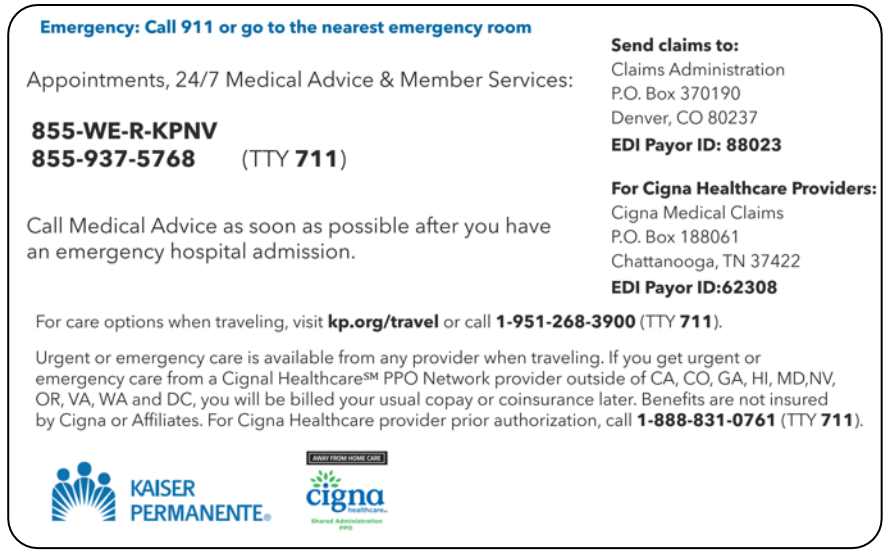
Phone numbers will remain unchanged for 2027, ensuring no disruption for members. In addition, a new customer service number has been introduced: **1-855-WE-R-KPNV** (1-855-937-5678).


KAISER PERMANENTE®
Kaiser Foundation Health Plan of Nevada
kp.org
Member Services
855-937-5768 (TTY 711)

Member Name
Medical Record Number/ID: **12345678912**
RxBIN: **003585** RxPCN:**70000**

Deductible	NA
Out-of-Pocket Max	$2650/$5300

This card is for identification only. Use of this card is subject to the applicable agreement.


Emergency: Call 911 or go to the nearest emergency room

Appointments, 24/7 Medical Advice & Member Services:

855-WE-R-KPNV
855-937-5768 (TTY **711**)

Call Medical Advice as soon as possible after you have an emergency hospital admission.

Send claims to:
Claims Administration
P.O. Box 370190
Denver, CO 80237
EDI Payor ID: 88023

For Cigna Healthcare Providers:
Cigna Medical Claims
P.O. Box 188061
Chattanooga, TN 37422
EDI Payor ID:62308

For care options when traveling, visit **kp.org/travel** or call **1-951-268-3900** (TTY **711**).

Urgent or emergency care is available from any provider when traveling. If you get urgent or emergency care from a Cignal Healthcare℠ PPO Network provider outside of CA, CO, GA, HI, MD,NV, OR, VA, WA and DC, you will be billed your usual copay or coinsurance later. Benefits are not insured by Cigna or Affiliates. For Cigna Healthcare provider prior authorization, call **1-888-831-0761** (TTY **711**).

KAISER PERMANENTE®
cigna healthcare

Pharmacy access in Nevada

- ✓ All Nevada members will be able to use Kaiser Permanente retail pharmacies at our medical office buildings and will have access to our mail order program.
- ✓ All Nevada members will be able to use Renown Health retail pharmacies at Renown Health facilities to fill prescriptions.
- ✓ The First Fill program will be available for transitioning members.
- ✓ Outside of Reno/Sparks, Nevada members will be able to use network pharmacies, and Kaiser Permanente will encourage these members to use mail-order services to take advantage of the incentives around copay and supply.

The Transitional Fill benefit will be available to new members for the first 90 days of the year.

KAISER PERMANENTE®